



## Quality Evaluation Laboratory Spices Board

### Quality Policy

The Quality Evaluation Laboratories of Spices Board at Kochi, Chennai, Guntur, Tuticorin, Mumbai, Kandla, Kolkata and Narela are committed to establish and maintain the Quality Management System based on IS/ISO/IEC 17025:2017 Standard. Our commitment to Quality is outlined in the Quality Manual and is the basis of laboratory's Quality Management System.

We, at the Quality Evaluation Laboratories of the Spices Board, are committed:

- To provide the customers with timely, reliable and accurate test results for spices and spice products by maintaining complete customer confidentiality. To guarantee this, testing is done as per standards and validated test methods, so as to meet the requirements of the customer.
- To strive for the development of the laboratories into International centres of excellence in the analysis of spices, by modernization of testing facilities, updation of methodology of testing, and suitable upgradation of the testing skills of staff by training them in relevant national / international institutions. The laboratories participate regularly in inter-laboratory comparison and proficiency testing programmes, and take appropriate actions to ensure continuous improvement in its operations.
- To comply with the policy of accepting analytical work that can be handled competently and professionally, from all customers, and to avoid being placed in a position of interest. It is the policy of the laboratories to take adequate measures to maintain impartiality, to avoid conflicts of interest and to ensure confidentiality in all relevant aspects, in operations.
- To ensure that the mandatory testing of export consignments of spice and spice products are carried out, considering factors such as standards & regulations of the particular importing country/region, earlier instances of export rejection, susceptibility of a particular product to contamination, etc.

To achieve the above, the management is committed to comply with the requirements of IS/ISO/IEC 17025:2017 and the policies and procedures laid down in the quality manual.

Secretary, Spices Board