

**बिड दस्तावेज़ / Bid Document**

| बिड विवरण/Bid Details                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| बिड बंद होने की तारीख/समय /Bid End Date/Time                                                                                                                                                                             | 29-09-2026 17:00:00                                                                                                                                                                                                                                                                                                                 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time                                                                                                                                                                            | 30-09-2026 17:00:00                                                                                                                                                                                                                                                                                                                 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)                                                                                                                                                | 180 (Days)                                                                                                                                                                                                                                                                                                                          |
| मंत्रालय/राज्य का नाम/Ministry/State Name                                                                                                                                                                                | Ministry Of Commerce And Industry                                                                                                                                                                                                                                                                                                   |
| विभाग का नाम/Department Name                                                                                                                                                                                             | Department Of Commerce                                                                                                                                                                                                                                                                                                              |
| संगठन का नाम/Organisation Name                                                                                                                                                                                           | Spices Board                                                                                                                                                                                                                                                                                                                        |
| कार्यालय का नाम/Office Name                                                                                                                                                                                              | Head Office                                                                                                                                                                                                                                                                                                                         |
| शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal                                                                                                                                                    | HOD Email id :beneeshmon.ap@nic.in<br>Buyer Email id: mohammed.cheriyath@nic.in                                                                                                                                                                                                                                                     |
| कुल मात्रा/Total Quantity                                                                                                                                                                                                | 5                                                                                                                                                                                                                                                                                                                                   |
| वस्तु श्रेणी /Item Category                                                                                                                                                                                              | Online UPS (>10 KVA) With Battery (Q2) , Online UPS (?10 KVA) With Battery Conforming To IS 16242 (Part 1) (Q2)                                                                                                                                                                                                                     |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service                                                                                                           | 3 Year (s)                                                                                                                                                                                                                                                                                                                          |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover                                                                                                     | No                                                                                                                                                                                                                                                                                                                                  |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover                                                                                              | No                                                                                                                                                                                                                                                                                                                                  |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller                                                                                                                                                             | Experience Criteria,Past Performance,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)                                                                                                                                                              |

| बिड विवरण/Bid Details                                                                                                                                                                        |                                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / <b>Minimum number of bids required to disable automatic bid extension</b>                                             | 1                                 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>                                                                   | 3                                 |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>                                                                                                         | 1                                 |
| विगत प्रदर्शन / <b>Past Performance</b>                                                                                                                                                      | 10 %                              |
| बिड से रिवर्स नीलामी सक्रिय किया/ <b>Bid to RA enabled</b>                                                                                                                                   | No                                |
| बिड का प्रकार/ <b>Type of Bid</b>                                                                                                                                                            | Two Packet Bid                    |
| प्राथमिक उत्पाद श्रेणी/ <b>Primary product category</b>                                                                                                                                      | Online UPS (>10 KVA) With Battery |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / <b>Time allowed for Technical Clarifications during technical evaluation</b>                                                    | 2 Days                            |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ <b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b> | No                                |
| अनुमानित बिड मूल्य / <b>Estimated Bid Value</b>                                                                                                                                              | 2000000                           |
| मूल्यांकन पद्धति/ <b>Evaluation Method</b>                                                                                                                                                   | Total value wise evaluation       |
| वित्तीय दस्तावेज की आवश्यकता है / <b>Financial Document Required</b>                                                                                                                         | Yes                               |

#### ईएमडी विवरण/EMD Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

#### ईपीबीजी विवरण /ePBG Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery

acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Financial Bid Price breakup - [1789470462.xlsx](#)

### Online UPS (>10 KVA) With Battery ( 3 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| विवरण/Specification    | विशिष्टि का नाम /Specification Name           | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)                               |
|------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------|
| Performance Parameters | Rating (in KVA)                               | 15                                                                                            |
|                        | Input Voltage (AC, 50 Hz)                     | Three Phase, 300 V - 450V                                                                     |
|                        | Output Voltage (AC, 50 Hz)                    | Three Phase, 400V±1% (Alternative User-settable to 380V±1%)                                   |
| Construction           | Availability of Inbuilt Isolation Transformer | Yes                                                                                           |
| Battery/Backup Bank    | Type of Battery                               | SMF-VRLA (Sealed Maintenance Free-Valve Regulated Lead Acid) / Stationary Lead Acid Batteries |
|                        | Backup Time                                   | 120.0 (minute)                                                                                |

#### परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                                                                          | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|----------------|---------------------------------------------------------|------------------------------------------------------------------------------------------------------|------------------|------------------------------|
| 1              | N Ramesh Babu                                           | 601201,SPICES BOARD CHENNAI MKG RO, Plot No. R-11, SIPCOT Industrial Complex, Gummidipoondi, Chennai | 3                | 15                           |

#### Buyback Detail

|                       |                                     |
|-----------------------|-------------------------------------|
| Item Name             | UPS                                 |
| Item Description      | IV 101213891 Numeric                |
| Serial No.            | IV 101213891 Numeric                |
| Model                 | IV 101213891 Numeric                |
| Brand                 | Numeric                             |
| Year of Manufacturing | 2011                                |
| Purchase On           | 2011-01-18                          |
| Age                   |                                     |
| Size                  |                                     |
| Rating                |                                     |
| Quantity              | 3                                   |
| Unit                  | 15KVA                               |
| Remark                | Details as per ATC                  |
| Uploaded Image        | <a href="#">View Uploaded Image</a> |

### Online UPS (?10 KVA) With Battery Conforming To IS 16242 (Part 1) ( 2 pieces )

|              |     |
|--------------|-----|
| Bis Required | Yes |
|--------------|-----|

### तकनीकी विशिष्टियाँ /Technical Specifications

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification    | विशिष्टि का नाम /Specification Name           | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)                               |
|------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------|
| Performance Parameters | Rating (in KVA)                               | 10                                                                                            |
|                        | Input Voltage (AC, 50 Hz)                     | Three Phase, 300 V - 450V                                                                     |
|                        | Output Voltage (AC, 50 Hz)                    | Three Phase, 400V±1% (Alternative User-settable to 380V±1%)                                   |
| Construction           | Availability of Inbuilt Isolation Transformer | Yes                                                                                           |
| Battery/Backup Bank    | Type of Battery                               | SMF-VRLA (Sealed Maintenance Free-Valve Regulated Lead Acid) / Stationary Lead Acid Batteries |
|                        | Backup Time                                   | 120.0 (minute)                                                                                |

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N<br>o. | परेषिती/रिपोर्टिंग<br>अधिकारी /Consignee<br>Reporting/Officer | पता/Address                                                                                                    | मात्रा /Quantity | डिलीवरी के दिन/Delivery<br>Days |
|-------------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|------------------|---------------------------------|
| 1                 | N Ramesh Babu                                                 | 601201,SPICES BOARD<br>CHENNAI MKG RO, Plot No. R-<br>11, SIPCOT Industrial Complex,<br>Gummidipoondi, Chennai | 2                | 15                              |

#### Buyback Detail

|                       |                                     |
|-----------------------|-------------------------------------|
| Item Name             | UPS                                 |
| Item Description      | 101213766                           |
| Serial No.            | 101213766                           |
| Model                 | 101213766                           |
| Brand                 | Numeric                             |
| Year of Manufacturing | 2011                                |
| Purchase On           | 2011-01-18                          |
| Age                   |                                     |
| Size                  |                                     |
| Rating                |                                     |
| Quantity              | 2                                   |
| Unit                  | 10KVA                               |
| Remark                | As per the ATC                      |
| Uploaded Image        | <a href="#">View Uploaded Image</a> |

#### अस्वीकरण/Disclaimer

The vendor will be responsible for the un-installation of Buyback items.

#### Special terms and conditions-Version:2 effective from 17-03-2026 for category Online UPS (>10 KVA) With Battery

- 1.** In addition to General Terms and Conditions of GeM, the following Special T&C shall be applicable with reference to Installation and Commissioning.

**Note to Seller:** Installation and Commissioning shall involve all the interconnections, any cabling between power source, switch boards within 3 metre range for input power and connecting Output power in the Scope of seller.

**Note to Buyer:** Buyer will ensure well ventilated/covered site/room having requisite power points/distribution board to provide input power to UPS as well as to take out power from UPS within 3 metre of the location of UPS placement.

**Note:** The above is indicative and any incidental requirement related to above responsibilities shall also be considered in the responsibilities of Buyer and Seller as applicable.

**2.** The type of battery shall comply with the relevant BIS/IEC standard. ( IS 15549/IS 13369 for Lead Acid Batteries and IS 16046 (Part 2)/IEC 62133-2 for Lithium-Ion Batteries.)

**3.** The number of batteries to be provided to get the required backup.

Number of Batteries = Total VAH ÷ (Battery Voltage × Battery Capacity).

The Total VAH may be determined as:

Total VAH = 1600 × UPS Capacity (kVA) × Backup Time (hours).

The factor 1600 is a combined efficiency and battery utilisation constant used to determine the Minimum Guaranteed VAH (Volt-Ampere-Hour) for the UPS system as per standard industry practice.

### **Special terms and conditions-Version:3 effective from 17-03-2026 for category Online UPS (?10 KVA) With Battery Conforming To IS 16242 (Part 1)**

1. **1.** In addition to General Terms and Conditions of GeM, the following Special T&C shall be applicable with reference to Installation and Commissioning.

**Note to Seller:** Installation and Commissioning shall involve all the interconnections, any cabling between power source, switch boards within 3 metre range for input power and connecting Output power in the Scope of seller.

**Note to Buyer:** Buyer will ensure well ventilated/covered site/room having requisite power points/distribution board to provide input power to UPS as well as to take out power from UPS within 3 metre of the location of UPS placement.

Note: The above is indicative and any incidental requirement related to above responsibilities shall also be considered in the responsibilities of Buyer and Seller as applicable.

**2.** The type of battery shall comply with the relevant BIS/IEC standard. ( IS 15549/IS 13369 for Lead Acid Batteries and IS 16046 (Part 2)/IEC 62133-2 for Lithium-Ion Batteries.)

**3.** The number of batteries to be provided to get the required backup.

Number of Batteries = Total VAH ÷ (Battery Voltage × Battery Capacity).

The Total VAH may be determined as:

Total VAH = 1600 × UPS Capacity (kVA) × Backup Time (hours).

The factor 1600 is a combined efficiency and battery utilisation constant used to determine the Minimum Guaranteed VAH (Volt-Ampere-Hour) for the UPS system as per standard industry practice.

### **क्रता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**

#### **1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

#### **2. Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**



**SPICES BOARD**

(Ministry of Commerce and Industry, Government of India)

Sugandha Bhavan, N.H. Bypass, Palarivattom P.O., Cochin – 682025, Kerala

Phone: 0484-2333610-615

Website: [www.indianspices.com](http://www.indianspices.com)

**TENDER NOTICE FOR SUPPLY, INSTALLATION, TESTING AND COMMISSIONING  
(SITC) OF 10 KVA ONLINE UPS (2 NOS.) AND 15 KVA ONLINE UPS (3 NOS.) ALONG  
WITH BATTERIES BASED ON IGBT-PWM TECHNOLOGY**

Bid Ref. No.: QEL-AMC/0001/2022-CHENNAI/E File-19910

Date of Issue: 14 September 2026

**ISSUING AUTHORITY**

For the Secretary, Spices Board India,  
The Assistant Director (Purchase & Establishment)  
Spices Board,  
Sugandha Bhavan, N.H. Bypass,  
Palarivattom P.O., Cochin – 682025, Kerala  
Phone: 0484-2333610-615

**(Hindi Version Follows)**

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## 1. INTRODUCTION

Spices Board India, Ministry of Commerce and Industry, Government of India, invites online bids from interested parties, in a two-bid system, through the GeM Portal, consisting of a Technical Bid and Financial Bid separately, as per Rule 149 of GFR 2017, for the Supply, Installation, Testing and Commissioning (SITC) of 10 kVA Online UPS (2 Nos.) and 15kVA online UPS (3Nos), along with batteries based on IGBT-PWM technology, complete with all accessories required for satisfactory operation, at: Dr Ramesh Babu N, Quality Evaluation Laboratory, Spices Board, Gummidipoondi, Chennai -601201, Tamil Nadu. Interested bidders who are in a position to supply, install, test and commission the above items, in accordance with the requirements stated in the GeM Bid/RA and to follow the terms and conditions, may submit their bids with all documents as per the guidelines of the Tender Enquiry.

Seller/Bidders must ensure that the bid documents submitted are duly filled in, properly signed and uploaded on the GeM Portal before the scheduled date and time of closing of the tender as mentioned in the Tender Enquiry. Details are as under:

## 2. SCOPE OF THE TENDER

| Sl. No. | Description of the Store                                              | Quantity | Technical Specification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Name of Consignee and Location of Supply/Installation                                                                                                               |
|---------|-----------------------------------------------------------------------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1       | 10 kVA Online UPS with battery (with buy-back of old UPS and battery) | 2 nos    | The offered UPS shall strictly comply with the following specifications:<br>Rating: 10 kVA; Switching Technology: IGBT-PWM; Input Supply: Three Phase, 300V–450V AC, 50 Hz; Output: Pure Sine Wave (3 Phase). UPS shall be supplied with battery bank. The back up time 120 minutes (extendable).<br>Battery Requirements<br>Type :SMF<br>Battery capacity : 100Ah at 100 hour rate and volate is 12Volt<br>Number of cells per battery : 6 cells<br>Method of cells connection: bolted<br>Complete battery rack and interconnection shall be provided. | Dr. Ramesh Babu N<br>Quality Evaluation Laboratory,<br>Spices Board,<br>Government Of India<br>R-11, Sipcot, North End Road<br>,Gummidipoondi,<br>Tamilnadu -601201 |

|   |                                                                       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                     |
|---|-----------------------------------------------------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2 | 15 kVA Online UPS with battery (with buy-back of old UPS and battery) | 3 nos | <p>The offered UPS shall strictly comply with the following specifications: Rating: 15 kVA; Switching Technology: IGBT-PWM; Input Supply: Three Phase, 300V–450V AC, 50 Hz; Output: Pure Sine Wave (3 Phase). UPS shall be supplied with battery bank. The back up time 120 minutes (extendable).<br/> Battery Requirements<br/> Type : SMF<br/> Battery capacity : 100Ah at 100 hour rate and volate is 12Volt<br/> Number of cells per battery : 6 cells<br/> Method of cells connection: bolted<br/> Complete battery rack and interconnection shall be provided.</p> | Dr. Ramesh Babu N<br>Quality Evaluation Laboratory,<br>Spices Board,<br>Government Of India<br>R-11, Sipcot, North End Road,<br>Gummidipoondi,<br>Tamilnadu -601201 |
|---|-----------------------------------------------------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|

*Bidder must upload a detailed technical data sheet and compliance statement.*

### **3. GENERAL CONDITIONS**

#### **3.1 Bid Validity**

The bid shall remain valid for a period as specified in the Tender Document from the date of opening of the bid.

#### **3.2 Right to Accept or Reject Bids**

The Procuring Entity reserves the right to accept or reject any or all bids, wholly or partly, without assigning any reason thereof, in accordance with applicable procurement rules.

#### **3.3 Conditional Bids**

Conditional or incomplete bids are liable to be rejected.

#### **3.4 Compliance with Tender Conditions**

Bidders shall comply with all the terms and conditions of the Bid Document, General Conditions, Additional Terms & Conditions (ATC), and corrigendum, if any.

#### **3.5 Clarifications**

The Procuring Entity may seek clarifications from bidders during the evaluation process. Failure to respond within the stipulated time may result in rejection of the bid.

#### **3.6 Sub-Contracting**

Sub-contracting of the awarded contract shall not be permitted unless specifically allowed in the Tender Document.

#### **3.7 Taxes and Duties**

All applicable taxes, duties, levies and charges shall be borne by the bidder and shall be quoted as per the format prescribed in the Tender Document.

### **3.8 Payment Terms**

Payment shall be made as per the terms and conditions specified in the Tender/Contract upon satisfactory completion of supply and acceptance by the Procuring Entity.

### **3.9 Delivery & Installation**

The bidder shall be responsible for delivery, unloading, installation and commissioning of the items at the consignee location(s), unless otherwise specified.

### **3.10 Penalty / Liquidated Damages**

In case of delay in delivery or failure to perform as per the contract, liquidated damages may be levied as per the Tender Conditions.

### **3.11 Force Majeure**

Neither party shall be liable for failure to perform obligations due to force majeure events such as natural calamities, war, strikes, epidemics, or Government restrictions, subject to timely intimation.

### **3.12 Termination of Contract**

The Procuring Entity reserves the right to terminate the contract in whole or in part in case of breach of contract, non-performance or violation of the terms and conditions.

### **3.13 Arbitration / Jurisdiction**

Any dispute arising out of or in connection with the contract shall be subject to arbitration and/or jurisdiction as specified in the Tender Document.

### **3.14 Blacklisting / Debarment**

Bidders who are blacklisted or debarred by any Government Department/PSU shall not be eligible to participate in the tender.

### **3.15 Confidentiality**

Bidders shall maintain confidentiality of all information received in connection with the tender and contract.

### **3.16 Amendments to Tender**

The Procuring Entity reserves the right to amend the tender conditions by issuing corrigendum/addendum, which shall be binding on all bidders.

### **3.17 Signing of ATC Pages**

The bidders shall upload duly signed and stamped copies of all pages of the ATC as acceptance of the terms and conditions.

### **3.18 Availability of Tender Document**

The Tender Document can be downloaded free of cost from the websites:  
[www.indianspices.com/tenders.html](http://www.indianspices.com/tenders.html) and <https://gem.gov.in>

## **4. ADDITIONAL TERMS & CONDITIONS**

**4.1** The Technical Bid shall contain the following documents, and non-submission or mismatch of details may result in rejection of the bid.

**4.2** Bidders shall submit all supporting documents strictly in the format and order prescribed at Annexure I. Failure to submit the required documents in the prescribed Annexure format, or failure to clearly indicate the corresponding page numbers for each clause, shall render the bid non-responsive and liable to be rejected outright without further evaluation.

### **4.3 Manufacturer Authorization Form**

Bid-specific Manufacturer Authorization Form (MAF) shall be submitted along with the Technical Bid. The OEM shall confirm the same during verification.

### **4.4 Make, Model and Technical Specifications**

The make, model and complete technical specifications of the 10 kVA Online UPS, including all sub-components and warranty/support coverage, shall be submitted along with the Technical Bid in the format prescribed at Annexure II. Product brochures and/or authenticated technical data sheets shall be enclosed.

### **4.5 OEM Website Listing**

The offered model must be listed on the OEM's official website, with its data sheet/specifications publicly accessible.

### **4.6 Online Support Registration**

Online support registration for the product shall be available on the OEM's official website.

### **4.7 Contact Numbers and Escalation Matrix**

Dedicated working contact numbers/toll-free numbers of the Bidder and OEM shall be submitted along with the Technical Bid. An escalation matrix of the OEM/Bidder, with contact numbers, shall also be submitted. Calls may be made to these numbers to check their genuineness during technical evaluation. If the numbers are found to be dummy/bogus/invalid/fake, the bid is liable for rejection.

### **4.8 Service Support Centre**

The OEM/Authorized Agency of the OEM shall have at least one Service Support Centre in the Consignee State/Union Territory. If the support centre is operated by an Authorized Agency,

documentary proof provided by the OEM shall be submitted along with the Technical Bid, or such proof shall be verifiable on the OEM's official website.

#### **4.9 Warranty Undertaking**

The bidder shall submit an undertaking along with the Technical Bid, confirming provision of comprehensive warranty for the offered products for the period as specified in the Tender Document.

#### **4.10 ISO Certificates**

Valid and up-to-date ISO 9001 and ISO 14001 certificates of the OEM shall be submitted along with the Technical Bid.

#### **4.11 Acceptance of Bid Conditions**

The bidders should upload a document on their letterhead stating that they are willing to abide by all the conditions in the Bid, ATC and corrigenda.

#### **4.12 Loading and Unloading**

Loading and unloading of material shall be the responsibility of the bidder, and any charges in this regard shall be borne by the bidder. Spices Board will not be liable for any damage during the loading and unloading process.

#### **4.13 Self-Declaration**

Bidders shall submit a Self-Declaration for:

Non-blacklisting by Government organizations;

No conflict of interest; an assurance to supply the items within 15 days of the Work Order, as per Annexure IV.

#### **4.14 Buy-Back Price**

Bidders shall quote the buy-back price of the UPS and batteries separately. The total quoted price shall be indicated after adjusting the buy-back value.

#### **4.15 Warranty and Maintenance Support**

- a. The warranty of all items shall start from the date of acceptance of the product.
- a. The products shall be deemed accepted only after verification and confirmation by the Board that they fully comply with all technical specifications, required certificates, warranty and the terms and conditions stipulated in the tender.
- b. Service calls shall be attended to within 2 hours of reporting during business hours (09:00 AM to 06:00 PM on weekdays), and within 4 hours during non-business hours (06:00 PM to 05:00 AM on all working days and within 24 hours on non-working days and holidays).
- c. OEM support shall be provided on all days.

#### **4.16 Physical Site Inspection**

Interested parties are required to conduct a physical inspection of the site at: Quality Evaluation Laboratory, Spices Board, Government Of India, R-11, Sipcot, North End Road Gummidipoondi, Tamilnadu -601201. The inspection shall be conducted during working hours, Monday to Friday, 05:00 Hrs to 17:30 Hrs, before submitting their bids, to assess the condition of the old buy-back items and the requirements for installation of the new items. A Site Visit Certificate, issued by the Spices Board Office following the inspection, must be uploaded on the GeM Portal along with other Technical Bid documents.

#### **4.17 Government Notifications and Guidelines**

The Gazette notifications, orders and guidelines issued by the Government shall be applicable to this procurement.

### **5. ELIGIBILITY CRITERIA**

1. Bidder must be OEM or OEM Authorized.
2. Valid OEM Authorization Certificate must be uploaded.
3. Bidder must have supplied similar UPS (10 KVA or above) in the last 3 years. Copy of at least one Work Order/contract in the last three financial years (2023-24, 2024-25, 2025-26) shall be submitted as proof.
4. GST Registration and PAN are mandatory.

### **6. DELIVERY & INSTALLATION**

1. Delivery period: 15 days from the date of GeM Contract.
2. De-installation of old UPS & batteries and installation and commissioning of the new equipment shall be completed within 7 days of delivery.
3. All materials and costs required for installation shall be in the bidder's scope.
4. Demonstration and load testing must be carried out after installation.

### **7. WARRANTY**

1. UPS Warranty: Minimum 2 Years On-site Comprehensive Warranty.
2. Battery Warranty: Minimum 2 Years.
3. Complaint response time: Within 24 hours.
4. Preventive maintenance: Minimum two visits per year during the warranty period.

### **8. PAYMENT TERM**

Payment shall be made after:

1. Successful installation
2. Submission of installation report
3. Acceptance by consignee
4. No advance payment shall be made.

## 9. **BUY-BACK CLAUSE**

The successful bidder shall lift the following listed old UPS and batteries at QEL Chennai, Gummidipoondi on an “As is where is basis”.

### **Details of Old UPS:**

| <b>Sl. No</b> | <b>UPS Sl No &amp; Make</b> | <b>Capacity</b> | <b>Date Of Purchase</b> |
|---------------|-----------------------------|-----------------|-------------------------|
| 1             | IV 101213766<br>Numeric     | 10KVA           | 18-01-2011              |
| 2             | IV 101213891<br>Numeric     | 15KVA           | 18-01-2011              |
| 3             | IV101213889<br>Numeric      | 15KVA           | 18-01-2011              |

|   |                                       |       |            |
|---|---------------------------------------|-------|------------|
| 4 | K100736711<br>Electronics and control | 10KVA | 24-02-2011 |
| 5 | IV 101011478<br>Numeric               | 10KVA | 08-04-2011 |
| 6 | K1015F4080<br>Compact                 | 15KVA | 29-07-2011 |
| 7 | Galaxy                                | 10KVA | 08-11-2018 |
| 8 | VII 201004124<br>Numeric HP MAX       | 10KVA | 10-09-2021 |

### **Battery Details:**

| <b>Sl. No</b>                 | <b>Brand</b> | <b>Model</b>             | <b>Capacity</b> | <b>Type</b> | <b>Quantity</b> |
|-------------------------------|--------------|--------------------------|-----------------|-------------|-----------------|
| 1                             | Exide        | EL Tubular 6EL 150       | 150Ah, 12V      | DB          | 60 Nos.         |
| 2                             | Exide        | EL+ Premium Tubular 6EL+ | 150Ah, 12V      | DB          | 20 Nos.         |
| 3                             | Exide        | Power Safe Plus          | 150Ah, 12V      | SMF         | 24 Nos.         |
| 4                             | Exide        | Solatubular 6LMS 150L    | 150Ah, 12V      | DB          | 20 Nos.         |
| 5                             | Exide        | Power Safe Plus          | 65Ah, 12V       | SMF         | 16 Nos.         |
| 6                             | Exide        | Tubular EL 150           | 150Ah, 12V      | DB          | 30 Nos.         |
| <b>Total nos of batteries</b> |              |                          |                 |             | <b>170 Nos.</b> |

Bidder must quote:

1. Price of new UPS.
1. Buyback value for old UPSs and batteries (separately).
2. Net payable amount after deducting the buyback price shall be considered for L1 evaluation.
3. Dismantling and transportation of old UPS shall be the responsibility of the successful bidder.
4. Old UPS shall be handed over only after successful commissioning of the new UPS.

## **10. LIQUIDATED DAMAGES**

LD shall be applicable as per GeM General Terms & Conditions.

## **11. BID VALIDITY**

Bid validity: Minimum 180 days from the bid closing date.

## **12. EVALUATION CRITERIA**

Only technically compliant bids shall be considered for financial evaluation.

L1 shall be determined on the lowest net cost to the buyer (after rebate, if buy-back is applicable).

## **BIDDING PROCESS**

### **13. HOW TO SUBMIT THE BID**

**13.1** Bids shall be submitted in two parts, namely, the Technical Bid and the Financial Bid, as detailed in Annexure I and Annexure II respectively.

**13.2.** Opening of bids: Technical bids will be opened first and the bidders shall be either accepted or rejected. Thereafter, financial bids of only those bidders shall be opened who have qualified in the technical bid. The entire process of procurement or outsourcing of service under this Tender Notice shall be made online through GeM as is mandatory under General Financial Rules, 2017. All Bidders are required to submit their bids online at <https://gem.gov.in> latest by the date and time mentioned in the "Critical Dates" below. No facility will be available to drop bids in the tender box or to receive bids sent by hand, post, or courier. Even if sent or received by any official of this office, the same shall not be considered.

**13.3.** Technical bid shall contain the following:

- i) The bidder must meet the eligibility criteria specified in Chapter 5 above, and the product offered shall conform to the specifications outlined in the bid document. Unresponsive bids will be summarily rejected.
- ii) All documents evidencing eligibility have to be attached with the technical bid.
- iii) Acceptance of Terms and Conditions with signature at the bottom of each page.

### **13.4. FINANCIAL BID**

The Financial Bid shall be submitted exclusively through the GeM Portal. Detailed price breakup of the price quoted shall be uploaded in the format provided in the Bid.

14. Any inclusion of financial information within the Technical Bid will render the bid liable for immediate rejection.

**13.5.** GST Compliance: Bidding prices include GST as per the GeM system. Proof of GST payment must be submitted.

**13.6** Selection of L1 Bidder: If more than one bidder is ranked L-1 in the GeM portal or multiple L-1 bidders have quoted the same price, the selection amongst the L-1 bidders will be made through the Random Algorithm executed by the GeM system/‘Run L1 Selection’ (Auto Run) option.

#### **14. CRITICAL DATES**

Bid Start Date : 15.09.2026 at 17:00 Hrs

Bid End Date : 29.09.2026 at 17:00 Hrs

Bid Opening Date : 30.09.2026 at 17:00 Hrs

**Annexure I: Checklist and Format for Submission of Supporting Documents for Technical Bid**

| Sl. No. | ATC Clause | Description                                                                                                                                                                                                                                                      | Page Number (as mentioned in the bidder's submitted documents) |
|---------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| 1       | ATC. 4.3   | Bid-specific Manufacturer Authorization Form (MAF) by OEM                                                                                                                                                                                                        |                                                                |
| 2       | ATC. 4.4   | Annexure II — Technical Compliance Sheet along with Technical data sheets and/or brochures.                                                                                                                                                                      |                                                                |
| 3       | ATC. 4.7   | Contact details of Bidder & OEM and Escalation Matrix                                                                                                                                                                                                            |                                                                |
| 4       | ATC. 4.8   | Office & service centre details of OEM/Authorized agency in the Consignee State/Union Territory. In case of an Authorized Agency, documentary proof provided by the OEM or OEM official website link confirming the service support centre.                      |                                                                |
| 5       | ATC. 4.9   | Bidder undertaking for the comprehensive warranty for the offered products for the period specified in the tender                                                                                                                                                |                                                                |
| 6       | ATC. 4.10  | Valid ISO certificates (ISO 9001 & ISO 14001) of OEM                                                                                                                                                                                                             |                                                                |
| 7       | ATC. 4.11  | Annexure III - Bid Conditions Acceptance Letter on letterhead, confirming compliance with the bid document, ATC, and all corrigenda issued.                                                                                                                      |                                                                |
| 8       | ATC. 4.13  | Annexure IV — Self Declaration                                                                                                                                                                                                                                   |                                                                |
| 9       | ATC. 4.16  | Proof of site visit                                                                                                                                                                                                                                              |                                                                |
| 10      | ATC. 5.3   | Proof of supplying similar UPS (10,15 KVA and or above) in the last 3 years to Central or State Government organisations/PSUs/NGOs/Private organisations. Copy of at least one Work Order/Contract in the last three financial years (2023-24, 2024-25, 2025-26) |                                                                |

## Annexure II : Technical Compliance sheet & OEM Online Support Information

1. Make & Model of offer products
2. Technical Specification of offered product

| Parameter                                                             | Tender Specification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Specification of offered product | Details of deviation (if any) |
|-----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------------------|
| 10 kVA Online UPS with battery (with buy-back of old UPS and battery) | The offered UPS shall strictly comply with the following specifications: Rating: 10 kVA; Switching Technology: IGBT-PWM; Input Supply: Three Phase, 300V–450V AC, 50 Hz; Output: Pure Sine Wave (3 Phase). UPS shall be supplied with battery bank. The back up time 120 minutes (extendable).<br>Battery Requirements<br>Type SMF<br>Battery capacity : 100Ah at 100 hour rate and volate is 12Volt<br>Number of cells per battery : 6 cells<br>Method of cells connection: bolted<br>Complete battery rack and interconnection shall be provided. |                                  |                               |
| 15 kVA Online UPS with battery (with buy-back of old UPS and battery) | The offered UPS shall strictly comply with the following specifications: Rating: 15 kVA; Switching Technology: IGBT-PWM; Input Supply: Three Phase, 300V–450V AC, 50 Hz; Output: Pure Sine Wave (3 Phase). UPS shall be supplied with battery bank. The back up time 120 minutes (extendable).<br>Battery Requirements<br>Type SMF<br>Battery capacity : 100Ah at 100 hour rate and volate is 12Volt<br>Number of cells per battery : 6 cells<br>Method of cells connection: bolted<br>Complete battery rack and interconnection shall be provided. |                                  |                               |
| On Site OEM                                                           | UPS — 2 years on-site comprehensive                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                  |                               |
| Warranty                                                              | Warranty                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                  |                               |
|                                                                       | Battery warranty — 2 Years                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                  |                               |

1. OEM's website link of data sheet/specifications of the offered model:
2. OEM's website link for online support registration:

### **Annexure-III: Acceptance of Bid**

I/We, (**Name and address of the Bidder / Firm**), have carefully read the terms and conditions of the bid and agree to abide by these in letter and spirit. The decision of the Competent Authority of the Spices Board on any dispute arising out of the offer shall be binding on me/us.

**Place:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Name & Signature of the Bidder**

### **Annexure- IV: Self-Declaration Certificate**

(Company Letterhead signed and stamped by the authorized signatory)

**Date:**

- I. I/We hereby declare that:
- I. I/We have not been debarred or blacklisted under any provision of General Financial Rules or any other statute, rules, or regulations by any authority, including Spices Board.
- II. I/We have no conflict of interest with the Procuring Entity.
- III. If selected, I/We shall confirm my/our preparedness to provide the items within 15 days of the Work Order.
- IV. I/We agree with all the terms and conditions as mentioned in the tender notice and, as testimony of my/our agreement, I/We put my/our signature below each page. I/We hereby certify that the information furnished above is true and correct to the best of my/our knowledge. I/We understand that in case any deviation is found in the above statement at any stage, I/We will be blacklisted for this tender and for a further period as stipulated in the law and will not have any dealings with the Spices Board in future.

**Yours Faithfully,**

**(For and on behalf of Name of the bidder)**

**Signature Name:**

**Designation:**