

CORRIGENDUM FOR THE TENDER NOTICE FOR PURCHASING SERVER

Date: 10-04-2026

Reference: GeM bid NO. GEM/2026/B/7317742

The following changes are made to GeM bid NO. GEM/2026/B/7317742 :

1. The last date for submission of bids has been extended up-to **20-04-2026, 5:00 PM**
2. Specification of Server Machine for **Hard Disk Drive** is modified as follows:

Feature	Specification
Internal Storage	Three 512GB NVMe SSDs - Configure RAID 5 to get ~1TB usable storage.
Hard Disk Drive	<p>Any one of the following HDD configurations with Hot Plug Options:</p> <ul style="list-style-type: none">• 4 × 8 TB SAS• 5 × 6 TB SAS• 6 × 4 TB SAS• 8 × 2.4 TB SAS <p>Configure RAID 5 with a Hot Spare to get ~ 13TB usable storage.</p> <p>All drives shall be of the same capacity having RPM 7.2K / 10K, as applicable.</p>

3. The tender eligibility criteria mentioned at Clause 2.2 under Annexure I (Previous ATC) may be read as follows:

The bidder shall have executed at least one work order **for supply/ renewal of subscription** of IT products during the last three financial years (2022–23, 2023–24, 2024–25), where each project should be of at least Rupees 3 Lakh.

[Proof to be uploaded by bidder- (i) Work Order and (ii)Project completion certificate/letter from the client as a proof of successful implementation]

4. Annexure III : Technical Compliance sheet & OEM Online Support Information is **modified** and enclosed, and shall be submitted along with the technical bid.

Deputy Director (EDP)

Annexure III : Modified Technical Compliance sheet & OEM Online Support Information

1. Make & Model of offered products:

2. Technical Specification of offered product:

Feature	Specification	Specification of offered product	Details of deviation (if any)
form factor	2U rack		
Processor family	Intel Xeon Processors (Silver or Gold series with launch year 2023 or above)		
Processor Sockets	2		
Total Cores	16 or above		
Base Frequency	3 GHz or above		
Cache	30MB or above		
RAM	DDR5 RAM, Minimum 32 GB (Expandable up to 128 GB or higher)		
Internal Storage	Three 512GB NVMe SSDs - Configure RAID 5 to get ~1TB usable storage.		
Hard Disk Drive	<p>Any one of the following HDD configurations with Hot Plug Options:</p> <ul style="list-style-type: none"> • 4 × 8 TB SAS • 5 × 6 TB SAS • 6 × 4 TB SAS • 8 × 2.4 TB SAS <p>Configure RAID 5 with a Hot Spare to get ~ 13TB usable storage.</p> <p>All drives shall be of the same capacity having RPM 7.2K / 10K, as applicable.</p>		
RAID controller	Should support RAID 0, 1, 5, 6, 10. Controller supports both SSD and SAS drives		
Network Adapter	Dual Gigabit Ethernet ports / 10GbE NIC		

Expansion Slots	Support for PCIe slots for additional storage, network cards, or GPUs		
Power Supply	Dual PSU for redundancy		
OS	Windows Server 2025 Standard (Volume License), to be installed and configured as a Hyper-V host.		
Client Access License(CAL)	User Client Access License (CAL) – 50Nos		
Onsite Warranty	5 years Warranty with 24x7 Technical Support and Assistance		

3. OEM's website link of data sheet/specifications of the offered model:
4. OEM's website link for online support registration:
5. OEM's website link for online hardware diagnostics facility:
6. OEM's website link for warranty verification:
7. OEM's website link to download Driver software for the quoted model:

(Hindi version follows)

1. Specification of Server Machine

Feature	Specification
form factor	2U rack
Processor family	Intel Xeon Processors (Silver or Gold series with launch year 2023 or above)
Processor Sockets	2
Total Cores	16 or above
Base Frequency	3 GHz or above
Cache	30MB or above
RAM	DDR5 RAM, Minimum 32 GB (Expandable up to 128 GB or higher)
Internal Storage	Three 512GB NVMe SSDs - Configure RAID 5 to get ~1TB storage.
Hard Disk Drive	Four 8TB SAS (7.2K), Hot Plug Options, Configure RAID 5 with Hot Spare
RAID controller	Should support RAID 0, 1, 5, 6, 10. Controller supports both SSD and SAS drives
Network Adapter	Dual Gigabit Ethernet ports / 10GbE NIC
Expansion Slots	Support for PCIe slots for additional storage, network cards, or GPUs
Power Supply	Dual PSU for redundancy
OS	Windows Server 2025 Standard (Volume License), to be installed and configured as a Hyper-V host.
Client Access License(CAL)	User Client Access License (CAL) – 50Nos
Onsite Warranty	5 years Warranty with 24x7 Technical Support and Assistance

2. Eligibility Criteria

1. The bidder shall be registered entity in India, with the necessary Income Tax & GST registrations.

[Proof to be uploaded by bidder – Copy of GST Certificate]

1. The bidder shall have executed at least one work orders for supply and installation of IT products during the last 3 financial years (2022-23,2023-24, 2024-25), where each project should be of at least Rupees 3 Lakh.

[Proof to be uploaded by bidder - (i) Work Order and (ii) Project completion certificate / letter from the client as a proof of successful implementation]

3. Scope of Work

1. Perform server installation and configuration as required by Spices Board.
2. RAID: Configure separate RAID arrays for SSD and SAS drives to run the application server on SSD storage and the storage server on SAS storage.
3. Install and Configure Windows Server 2025 Standard as a Hyper-V host and create and run 2 Windows Server VMs.
 - Storage Server – Configure Windows server 2025 as local storage server with no public access. Enable network drive mapping within the internal network, with department-wise directory isolation and access control via username/password. Allow each department to manage users within their own directory. Set up common shared directories with restricted access across departments.
 - Application Server- Install and configure (1) Windows server 2025 and (2) Express Edition of SQL Server 2019 or higher.
4. Regular OS patch updates and security patch installations.
5. Periodic checkups for server hardware and health monitoring.
6. Provide technical assistance in diagnosing and resolving server-related issues.
7. The successful vendor shall provide technical support throughout the 5-year onsite warranty period and shall also perform any server reconfiguration requested by the Board without requiring the purchase of any additional software licenses or programs. Any such service calls and requests shall be attended within 2 hours of reporting during business hours (09.00 AM to 06.00 PM on week days) and within 04 hours during non-business hours (06:00 PM to 09:00 AM on all working days) and within 24 hours on non-working days and holidays.

4. Additional Terms & Conditions

1. Technical bid shall contain the following and Non-submission or mismatch of details may result in rejection of the bid.
2. Bidders shall submit all supporting documents strictly in the format **prescribed at Annexure II**. Failure to submit the required documents in the prescribed Annexure format, or failure to clearly indicate the corresponding page numbers for each clause, shall render the bid non-responsive and liable to be rejected outright without further evaluation.
3. Bid specific Manufacturer Authorization Form (MAF) should be submitted along with the technical bid. The OEM shall confirm the same during verification. The MAF shall include the contact details of the person issuing the authorization, including name, email, and/or phone number, to facilitate verification.
4. The make, model, and complete technical specifications of the server computers, including all sub-components and warranty/support coverage, shall be submitted

along with the technical bid in the format prescribed at **Annexure III**. Product brochures and /or authenticated technical data sheets shall be enclosed.

5. The offered model must be listed on the OEM's official website with its data sheet/specifications must be publicly accessible.
6. Online support registration for the product shall be available on the OEM's official website using the product serial number.
7. OEM must have online system hardware diagnostics facility.
8. The warranty of each computer shall be verifiable on the OEM's official support website.
9. Driver software for the quoted product shall be available on the OEM's official website/support portal. The bidder shall submit the URL of the OEM website/support portal for downloading the driver software using the server model number, serial number, or service tag number, as applicable, along with the technical bid.
10. Dedicated working contact numbers/ toll free number of Bidder & OEM shall be submitted along with the technical bid. Escalation matrix of OEM/Bidder with contact numbers also have to be submitted. Calls may be made to these numbers to check their genuineness during technical evaluation. If the numbers are found to be dummy/bogus/invalid/fake the bid is liable for rejection.
11. OEM/ Authorized agency of OEM shall have at least 1 Service Support center in Consignee State. If the support centre is operated by the authorized agency, documentary proof provided by the OEM shall be submitted along with the technical bid, or such proof shall be verifiable on the OEM's official website.
12. The bidder shall submit an undertaking along with the technical bid, confirming provision of comprehensive warranty for the offered products for the period as specified in the tender document.
13. Valid and up-to-date ISO- 9001, 14001 certificates of OEM to be submitted along with the technical bid.
14. Certifications For computer: Energy Star, EPR, RoHS, BIS or any other relevant Indian Certificate shall be submitted along with the technical bid.
15. The Bidders should submit a document (on their letter head) stating that they are willing to abide by all the conditions in the Bid, ATC and corrigendum.
16. Hardware diagnostics and performance monitoring tools shall be provided by the OEM. Details of such tools present in the machine shall be submitted along with the technical bid
17. Loading and unloading of materials is the responsibility of the bidder and any charges in this regard to be borne by the bidder. Spices Board will not be liable for any damage in loading and unloading process.

18. The gazette notifications, orders and guidelines issued by Government shall be applicable in this procurement
19. Bidders shall quote only those products in the bid for which spares and service shall be available for a period of 6 years from the date of publishing this tender.
20. The bidder shall submit a self-declaration of the local content for the offered product in accordance with the Make in India policy, specifying the product's classification as a Class I Local Supplier, Class II Local Supplier, or Non - Local Supplier.
21. The bidder, if applicable, may submit a valid Udyam Registration Certificate issued by the Ministry of Micro, Small and Medium Enterprises (MSME).
22. The bidder, if applicable, may submit a valid Startup Recognition Certificate issued by the Department for Promotion of Industry and Internal Trade (DPIIT).
23. If there is any contradiction in the eligibility criteria or terms and conditions compared to GeM, the criteria specified in the Annexure I document will supersede the GeM criteria.
24. Any clarification regarding this tender can also be sought through email at project.edp-sb@spicesboard.gov.in.
25. Warranty and Maintenance support: The warranty of **all items** shall start from the date of acceptance of the product.
 - a. Bidder shall provide **comprehensive on-site warranty** for all hardware equipment supplied through this bid from the date of acceptance for all items.
 - b. The products shall be deemed accepted only after verification and confirmation by the Board that they fully comply with all technical specifications, required certificates, warranty and the terms and conditions stipulated in the tender.
 - c. Service calls shall be attended within 2 hours of reporting during business hours (09.00 AM to 06.00 PM on week days) and within 04 hours during non-business hours (06:00 PM to 09:00 AM on all working days) and within 24 hours on non-working days and holidays.
 - d. OEM support shall be provided on all days.

Deputy Director (EDP)

(Hindi version follows)

Annexure II: Checklist and Format for Submission of Supporting Documents

Bidders shall upload duly filled Annexure II, followed by supporting documents, as a single consolidated document on GeM under “Certificate (Requested in ATC)”, and mention the corresponding page number(s) of the uploaded document in Annexure II against each Tender Clause.

#	Tender Clause	Description	Page Number
1	2.1	GST Certificate	
2	4.3	Bid-specific Manufacturer Authorization Form (MAF) by OEM	
3	4.4	Annexure III – Technical Compliance sheet along with Technical datasheets and / or brochures.	
4	4.10	Contact details of Bidder & OEM and Escalation matrix	
5	4.11	Office & service center details of OEM/Authorized agency in the Consignee State. In case of an Authorized Agency, documentary proof provided by the OEM or OEM official website link confirming the service support center.	
6	4.12	Bidder undertaking for the comprehensive warranty for the offered products for the period specified in the tender	
7	4.13	Valid ISO certificates (ISO 9001 & 14001) of OEM	
8	4.14	Product certifications (Energy Star, EPR, RoHS, BIS etc.)	
9	4.15	Bid conditions acceptance letter on letterhead, confirming compliance with the bid document, ATC, and all corrigenda issued.	
10	4.16	Details of Hardware diagnostics and performance monitoring tools provided by OEM	
11	4.20	self-declaration of the local content for the offered product (Class I / Class II / Non- Local Supplier)	
12	4.21	Udyam Registration Certificate issued by MSME (Optional)	
13	4.22	Startup Recognition Certificate DPIIT (Optional)	

#	Tender Clause	Description
12	2.2	Documents to prove experience in supply and installation of IT products during the last 3 financial years.

#	Work order details (Issued by, Order No, date)	Contract Value	Work Order (Page No)	* Project Completion (Page No)
12.1				
12.2				

* Project completion certificate / letter from the client as a proof of successful implementation.

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